

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
(Case No. 00-332)PATENT
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DEC 20 2004

In the Application of:)
Turner, et al.)
Serial No.: 09/739,716) Examiner: ELAHEE, MD S
Filing Date: December 18, 2000) Group Art Unit: 2645
For: System and Method for Providing Call) Fax No. 703-872-9306
Management Services in a Virtual Private) No. of Pages: 33
Network Using Voice or Video Over Internet)
Protocol)

FACSIMILE TRANSMITTAL LETTER

Commissioner for Patent:
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

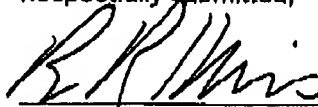
In regard to the above identified application,

1. We are transmitting herewith the attached:
 - a) Response to Office Action Mailed June 19, 2004;
 - b) Petition for Extension of Time.
2. With respect to fees:
 - a) Please charge the required fees of \$450.00 to our Deposit Account, No 13-2490.
 - b) Please charge any underpayment or credit any overpayment our Deposit Account, No. 13-2490.
3. CERTIFICATE OF MAILING UNDER 37 CFR § 1.8: The undersigned hereby certifies that this Transmittal Letter and the paper, as described in paragraph 1 hereinabove, are being transmitted to the USPTO facsimile number 703-872-9306, according to 37 CFR 1.6(d) addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on December 20, 2004.

Respectfully submitted,

Date: December 20, 2004

By:



Brian R. Harris
Reg. No. 45,900

McDonnell Boehnen Hulbert & Berghoff LLP
300 South Wacker Drive
Chicago, IL 60606
(312) 913-0001

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Examiner: ELAHEE, MD S

Group Art Unit: 2645

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO OFFICE ACTION MAILED JULY 19, 2004

Dear Sir:

In response to the Office Action mailed July 19, 2004, and with a two month extension of time, Applicants submit the following amendments and remarks.